



The Smile Clinic Conditions to your registration

Our policies and terms help us to provide you with an efficient and high-quality service. Please help us by reading the following:

Appointment policy

Failure to attend or cancellation of more than one appointment may lead to de-registration from the practice.

Payment policy

Please bring proof of your exemption if you do not pay for your NHS treatment
Payment for treatment is due when the treatment plan has been agreed with your Dentist.
We do not accept cheques, Mastercard or American Express
Card payments will only be accepted for amounts exceeding £20

Medical Records

Please bring a list of your current medication along with any other documentation relating to your health.

Interpreter Service

Please let the reception staff know well in advance of your appointment if you require an interpreter service – This is your responsibility.

The Smile Clinic Zero Tolerance Policy

The practice has a responsibility to ensure there is a safe environment for patients and staff.

Violence and aggression towards staff will not be accepted and your registration to the practice will immediately be terminated.

If you have any concerns then please ask our reception staff for the complaints protocol.

NHS Dental Services: (The NHS charges change slightly every year)

Band 1 course of treatment

This covers an examination, diagnosis (e.g. x-rays), advice, and a scale and polish if required. Also covered is urgent treatment i.e. when you need to see a dentist immediately for a clinically defined emergency.

Band 2 course of treatment

This covers everything in Band 1 above plus any further treatments such as fillings, root-canal work or extraction (removal) of one or more teeth.

Band 3 course of treatment

This covers everything from bands 1 and 2 plus crowns, dentures and bridges.

Payment is due on agreement of a treatment plan with your dentist.

[View charges for NHS services](#)



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